

# **FXGIANTS**

New Client's Registration  
& Client Portal Manual



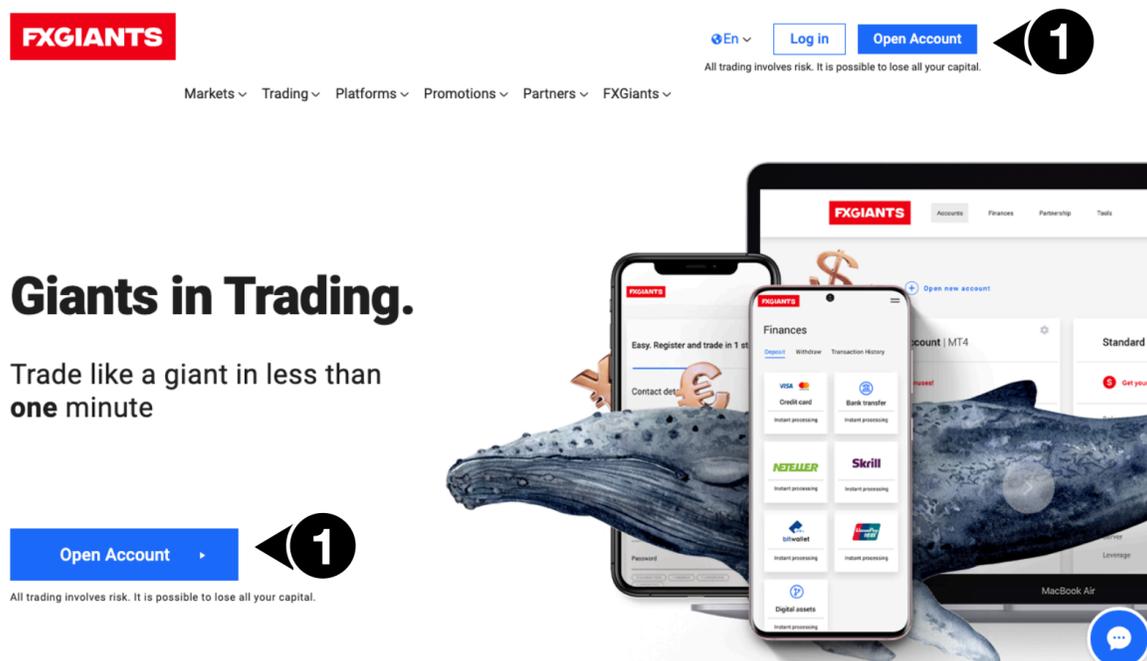
## Table of Contents

Register an account .....	3
Registration form .....	3
Enter your portal (Hub) .....	7
Accounts/Dashboard .....	8
Finances .....	9
Tools .....	19
My Account (Click on your Name) .....	21
Verify your profile .....	21
My Profile .....	23
My Documents .....	24
My Client Status .....	24

## Register an account

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- 1 Visit the website and click on one of the “Open Account” buttons in order to open an account.



- 2 You will then be redirected to the registration form, which consists of one easy step.

## Registration form

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- 1 **Email address**  
Please use a valid email address, in order to receive an automated email with your MT4 credentials.
- 2 **Country of residence**  
It will automatically completed based on your country's IP Address. If it is not correct, please select the correct one from the drop-down menu.
- 3 **Phone number**  
Please use a valid phone number.
- 4 **Password**  
Minimum password length is eight characters and must contain at least:
  - 1 number, 1 lowercase character and 1 uppercase character
- 5 **Confirm password**  
Confirm your password in order to proceed.

## 6 Promo code

If you were provided with a promo code, you can insert it using the link at the top of the page.  
If not, please leave empty.

### Register Now

#### Contact details

6 [Do you have a promo code?](#)

1 Email address

2 Country of residence  
United Kingdom

3 Please enter phone number  
+44 07400 123456

4 Password  
8 CHARACTERS 1 NUMBER 1 LOWERCASE 1 UPPERCASE

5 Confirm password

## 7 Trading platform

Select the trading platform.

## 8 Trading account

Choose your preferred trading account from our six available accounts:

- Live Floating Account (variable spreads from 1.0 pips, no commission, leverage up to 1:1000, lots from 0.01, bonuses available)
- Live Fixed Spread (fixed spreads from 1.2 pips, no commission, leverage up to 1:1000, lots from 0.01, bonuses available)
- Live Zero Fixed Spread (fixed spreads from 0.0 pips, leverage up to 1:500, lots from 0.01, \$9 per lot per side)
- STP/ECN No Commission (variable spreads from 1.7 pips, no commission, leverage up to 1:200, lots from 0.01)
- STP/ECN Zero Spread (variable spreads from 0.0 pips, leverage up to 1:200, lots from 0.01, \$3.75 per lot per side)
- STP/ECN Absolute Zero (variable spreads from 0.2 pips, no commission, leverage up to 1:200, lots from 0.01, \$3.75 per lot per side)

## 9 Base currency

Choose the base currency you wish to trade with.

## 10 Leverage

Choose your leverage. We offer up to 1:1000.

## Trading Details

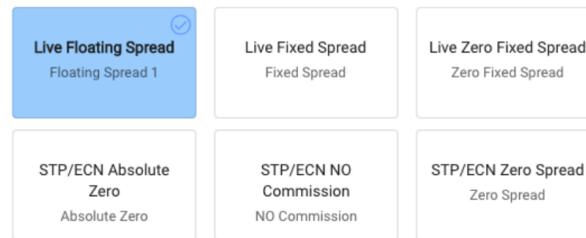
### Platform

7



### Account type

8



9



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## 11 Nationality

It will be automatically completed based on your Country of Residence. If it's not correct, **make sure you correct it manually.**

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## 12 Title

Select your title accordingly.

---

## 13 First Name

First name using English characters only.

---

## 14 First name (local)

It will be automatically translated to your local language. If it's not correct, **make sure you correct it manually.** Enter your First Name exactly as it appears on your Bank statement so that we can proceed with your withdrawals faster.

---

## 15 Last Name

Last name using English characters only.

---

## 16 Last Name (Local)

It will be automatically translated to your local language. If it's not correct, **make sure you correct it manually.** Enter your Last Name exactly as it appears on your Bank statement so that we can proceed with your withdrawals faster.

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## 17 Date of birth

Insert your date of birth.

## Personal Details

11 Nationality  
British

12 Title

13 First name

14 First Name (Local)

15 Last name

16 Last Name (Local)

17 Date of birth  
1 1 2002

## 18 Address Details

Start typing your address or postal code, where **automatic** results can then be selected. If you wish to add a different address than the one generated automatically, click on the “Find a different address” link.

Address Details

Search by town   18

Are you a citizen of the United States of America?

Address Details

Postcode

Street

Street Number Please put your street number

County/State

Town/City

Find a different address

## 19 Disclaimer

By clicking on ‘Open Account’ you acknowledge that you have read and accepted all three points found in the disclaimer.

By clicking "Open Account", you agree to the below:

I wish to receive newsletters and special promotions in relation to FXGiants by email or other electronic means

I declare that i have read, fully understood and hereby accept the entire text of [Terms of Business](#)

I declare that i have read, fully understood and hereby accept the entire text of the [Privacy Policy](#)

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Open Account

## 20 Create your Account

Proceed with creating your account by clicking the “Open Account” button.

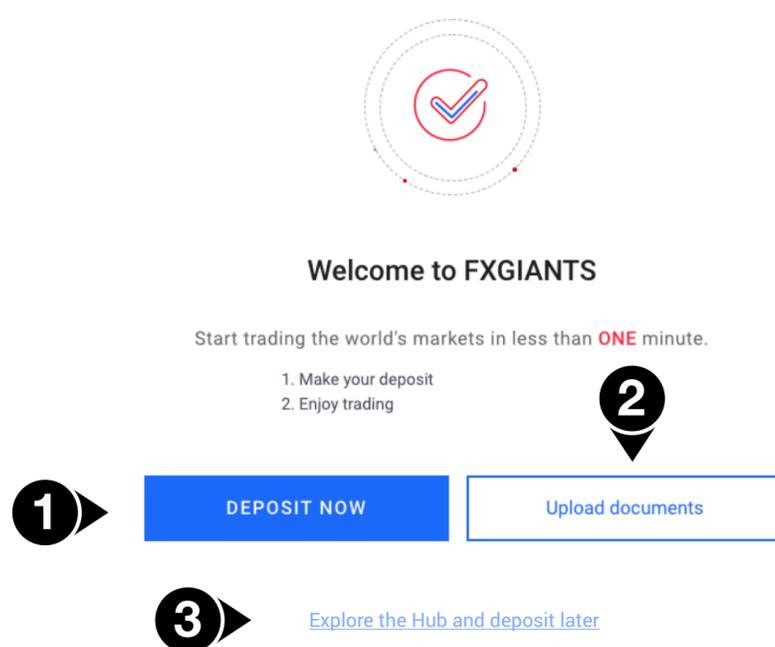
## Enter your portal (Hub)

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Once the Registration process is completed successfully, the below pop-up will appear indicating the next steps.

You can choose to:

- 1 Deposit instantly by clicking on the “Deposit now” button, or
- 2 Upload your personal documents by clicking the “Upload Documents” button below, or
- 3 Explore the Client portal by clicking the “Explore the Hub and deposit later” link in order to become familiar with the portal environment.



You can navigate through the different sections of the menu in the client portal:

- 1 Accounts/Dashboard
- 2 Finances
- 3 Tools
- 4 My Account (Click on your name):
  - a) Verify your profile
  - b) My Profile
  - c) My Documents

Finally, you can change the language through the language drop-down menu.

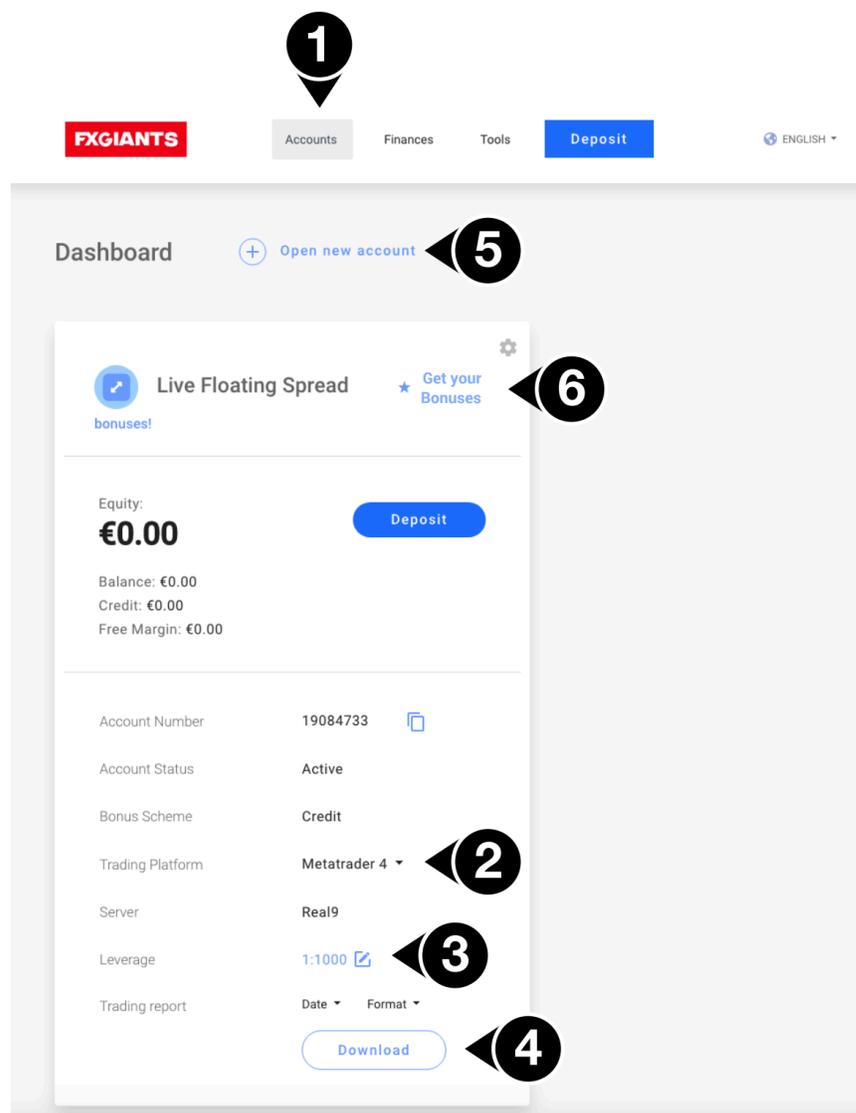


## A. Accounts / Dashboard

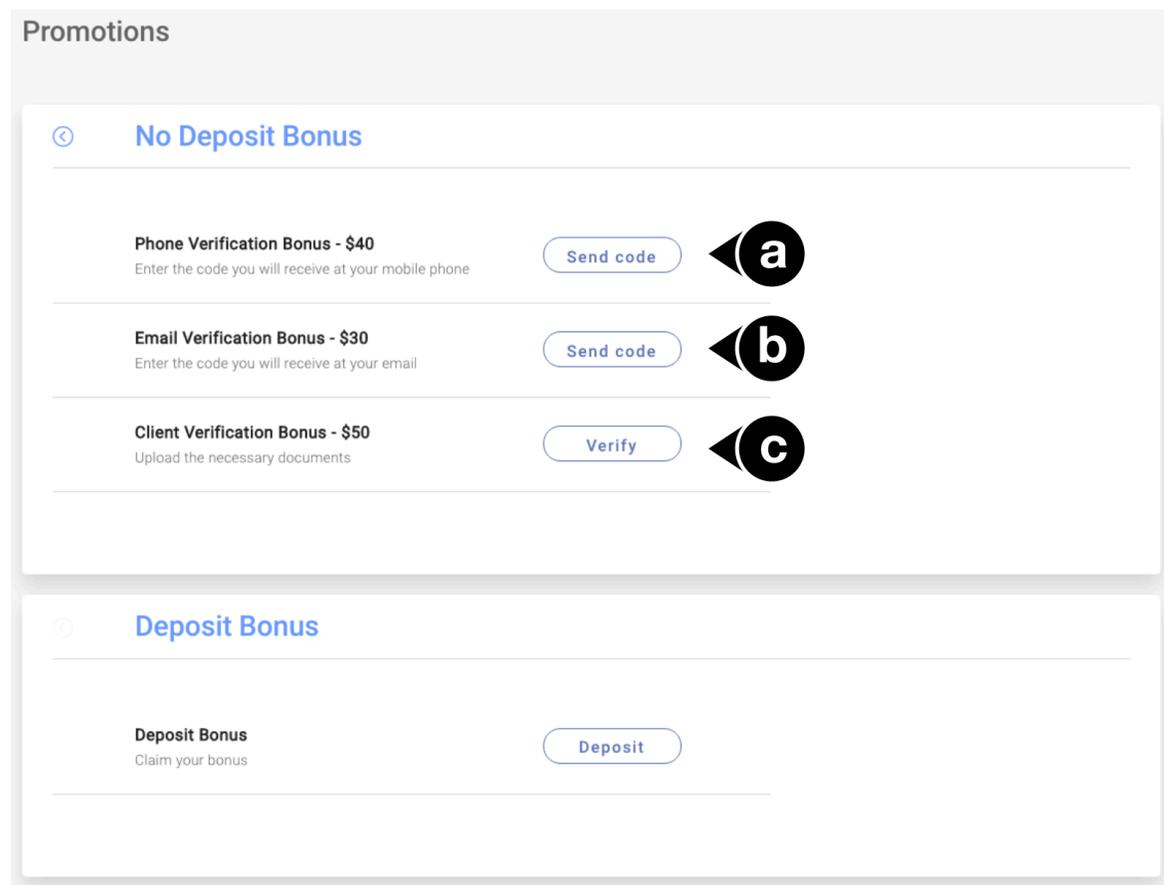
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In this section, you will be able to see the account created through the registration process, as well as any additional accounts you wish to create.

- 1 Click on the “Accounts” tab on the menu.
- 2 To download the MT4 platform, click on “Metatrader 4” and then “Download”. Otherwise, you can launch WebTrader.
- 3 To change the leverage, click on the leverage drop-down menu, choose the leverage you want to have and then select “Save”.
- 4 You can also download your Trading Report by selecting the date and the format you wish to receive the report, and then select “Download”.
- 5 You can open an additional account by selecting the “Open new account” link.
- 6 To claim the No Deposit Bonuses (Verification Bonuses), click on the “Get your bonuses” link.



- 7** To claim the No Deposit Bonuses (Verification Bonuses), click on the “Get your bonuses” link.
- Phone Verification Bonus (\$40):** Click “Send code” to receive a code on your mobile phone.
  - Email Verification Bonus (\$30):** Click “Send code” to receive a code on your email.
  - Client Verification Bonus (\$50):** Click “Verify” to upload the necessary documents.



## B. Finances

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In this section, you will be able to:

- 1** Deposit
- 2** Withdraw
- 3** Request internal transfers (available for more than two accounts).
- 4** View your transaction history.

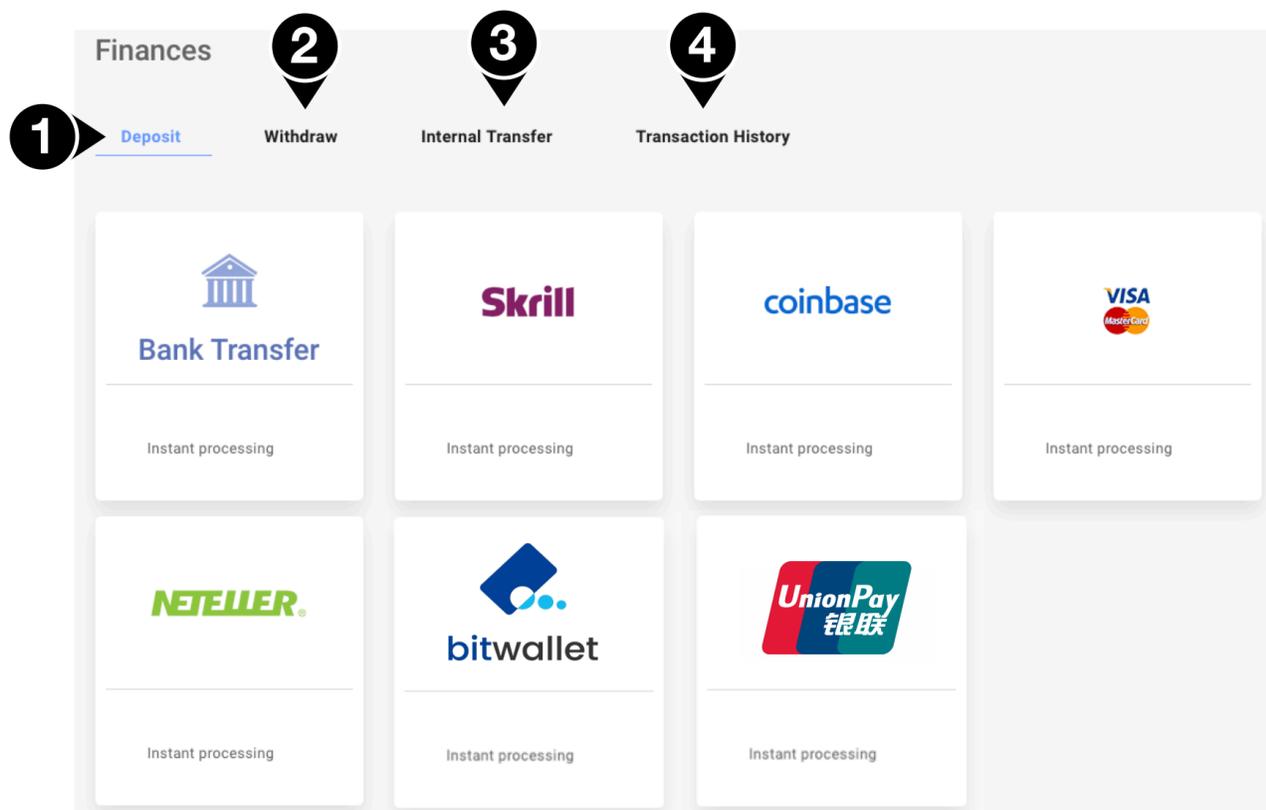
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### 1. Deposit

Select “Deposit” to see the available payment methods.

Payment methods depend on your country of residence. Below list is indicative:

- China Union Pay
- Bitwallet
- Bank Transfer
- Skrill
- Neteller
- Visa/MasterCard
- Coinbase



## Deposit methods

### A. Bank Transfer

- 1 Select the currency you wish to deposit in.

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- 2 Select the account you wish to deposit from.

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- 3 Select the amount of funds you wish to deposit.

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- 4 By clicking the Download button at the bottom of the page, the PDF form with the transfer instructions will be generated.

**Bank Transfer** Three days processing

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Please choose the currency you will deposit

GBP

EUR

USD

JPY

CHF

CZK

PLN

19084733 MT4 (EUR 0.00) ▼

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Amount to deposit

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BANK ONE, GBP, 0164259230 ▼

**Bank transfer details**

Bank: BANK ONE, 16 Sir William Newton St, Port Louis, Mauritius

Account name: NOTESCO LIMITED

Account Number 0164259230

IBAN: MU78BKON0516000164259230000GBP

SWIFT: BKONMUMU

Trading account: 19084733

Additional information

**Bank transfer**

**Notes on Deposits and Withdrawals by Bank Transfer**

Deposits may take up to 24 hours to be credited to the trading account upon a deposit in the Company's designated client accounts. If your deposit has not been credited in your trading account within 24 hours, please check for any emails messages from us

Once you have filled in the required data, you will receive a Bank transfer form by email which you may take to your banking institution to initiate the transfer.

We will credit your Trading Account with the net amount received in our bank account (this is the initial amount instructed minus any bank charges)

Minimum amount is USD 100 or the equivalent amount in an alternative currency.

Definition of terms

IBAN (International Bank Account Number): The IBAN is required for Bank transfers within EU countries.

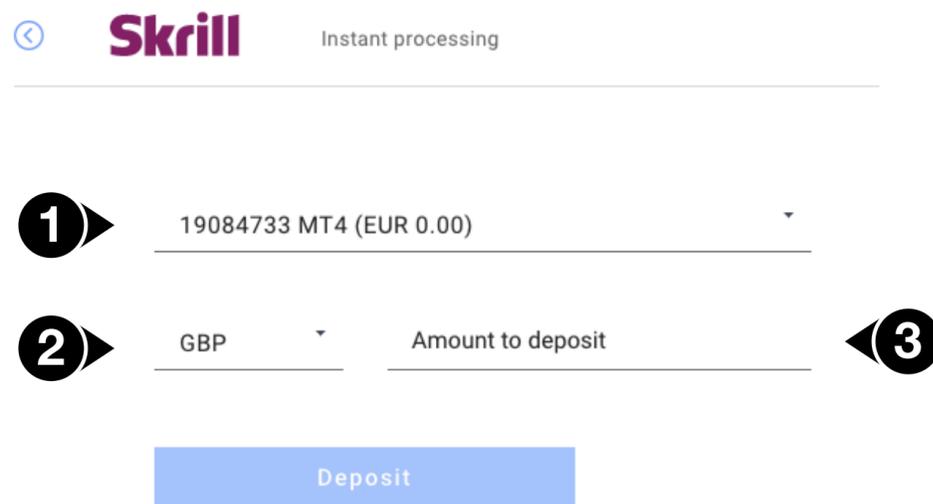
Swift or BIC code (Bank Identifier Codes): The Bank Identifier Codes are necessary for any Bank transfer and you should obtain them from your bank.

Download PDF

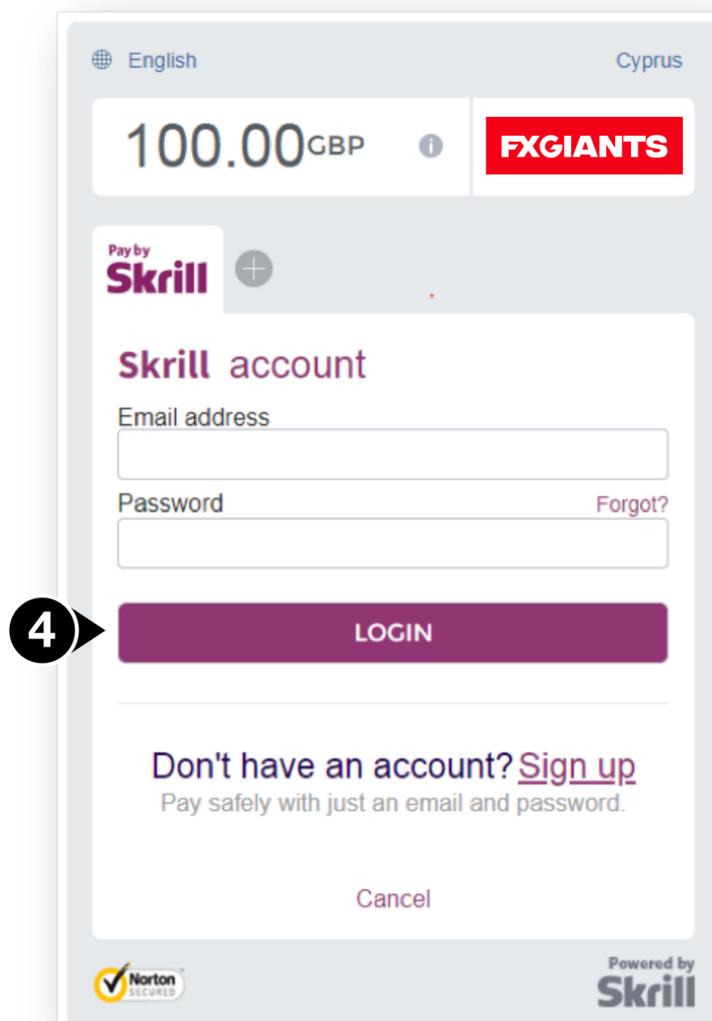
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## B. Skrill

- 1 Select your MT4 account.
- 2 Select the currency you wish to deposit in.
- 3 Select the amount of funds you wish to deposit.
- 4 You will then be redirected to the Skrill page in order to log in to your account and confirm the deposit.



The screenshot shows the Skrill deposit interface. At the top, there is a back arrow, the Skrill logo, and the text "Instant processing". Below this, there are three input fields with numbered callouts: 1. A dropdown menu showing "19084733 MT4 (EUR 0.00)". 2. A dropdown menu showing "GBP" and a text input field labeled "Amount to deposit". 3. A blue button labeled "Deposit".



The screenshot shows a login modal for Skrill. At the top, it displays "English" and "Cyprus". Below this, there is a display showing "100.00 GBP" and a red button labeled "FXGIANTS". The modal is titled "Pay by Skrill" and contains a "Skrill account" section with fields for "Email address" and "Password" (with a "Forgot?" link). A purple "LOGIN" button is highlighted with a callout 4. Below the login fields, there is a link for "Don't have an account? Sign up" with the text "Pay safely with just an email and password." and a "Cancel" button. At the bottom, there are logos for "Norton SECURED" and "Powered by Skrill".

## C. Neteller

- 1 Enter your Neteller Account, by selecting “Add new” on the drop-down menu. You will then be redirected to Neteller to sign in to your account.
- 2 Select your MT4 account.
- 3 Select the currency you wish to deposit in.
- 4 Select the amount of funds you wish to deposit.
- 5 Enter the Neteller Authorisation code.

NETELLER Instant processing

Neteller Provider Accounts

Select Provider Accounts

1 Add new

19084733 MT4 (EUR 0.00)

GBP Amount to deposit

Neteller Authorization code

Deposit

NETELLER Instant processing

Neteller Provider Accounts

Select Provider Accounts

2 19084733 MT4 (EUR 0.00)

3 GBP Amount to deposit 4

5 Neteller Authorization code

Deposit

Sign into your NETELLER account

 NOTESCO UK LTD has requested access to your NETELLER account. In order to protect your personal information we require you to sign in to your account and verify the requested permissions.

Email or Account ID

Password

Sign in

## D. Credit card

- 1 Select the account you wish to deposit in.
- 2 Select the currency you wish to deposit in.
- 3 Select the amount of funds you wish to deposit.
- 4 You will then be redirected to a different page, where you will enter your credit card details.

VISA MasterCard Instant processing

1 19084733 MT4 (EUR 0.00)

2 GBP Amount to deposit 3

Deposit

4

VISA MasterCard Instant processing

Brand Visa

Card Number Card Number Expiry Date MM / YY

Card holder Card holder CVV CVV

Pay now

## E. Bitwallet

**1** Select the Provider Account (account of the selected Bitwallet).  
You can add multiple accounts.

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**2** Select the account you wish to deposit in.

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**3** Select the currency you wish to deposit in.

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**4** Select the amount of funds you wish to deposit.

The screenshot shows the Bitwallet deposit interface. At the top left is the Bitwallet logo. To its right, it says "Instant processing". Below that is the heading "Bitwallet Provider Accounts". There are four numbered callouts: 1 points to a dropdown menu labeled "Select Provider Accounts"; 2 points to a dropdown menu showing "19084733 MT4 (EUR 0.00)"; 3 points to a dropdown menu showing "GBP"; and 4 points to an input field labeled "Amount to deposit". Below these fields is a "Neteller Authorization code" field. At the bottom is a blue "Deposit" button.

## Withdrawal methods

Select “Withdraw” to see the available payment methods.

Payment methods depend on your country of residence. Below list is indicative:

- China Union Pay
- Bitwallet
- Bank Transfer
- Skrill
- Neteller
- Visa/MasterCard
- Coinbase

**Note:** ‘Withdrawn Funds’ will be added in the same account that deposit came from.

# Withdrawal methods

## A. Bank Transfer

- 1** Select the bank you wish to transfer funds in.  
You can add multiple bank accounts by selecting “Add new”.

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- 2** Select the MT4 account you wish to withdraw from.

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- 3** Select the currency you wish to withdraw.

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- 4** Select the amount of funds you wish to withdraw.

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- 5** Type your account password.

[←](#) **BankTransfer** Three days processing

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**1** Select bank

**2** 23800029 MT4 (EUR 0.00)

**3** EUR

**4** Amount to withdraw

**5** FXGiants Password

## B. Skrill

- 1 Select your MT4 account.
- 2 Select the currency you wish to withdraw.
- 3 Select the amount of funds you wish to withdraw.
- 4 Type your account password.

The screenshot shows the Skrill withdrawal interface. At the top left is a back arrow icon, followed by the Skrill logo and the text "Instant processing". Below this is a horizontal line. The interface contains four input fields, each with a numbered step indicator to its left: 1. A dropdown menu labeled "Account to withdraw". 2. A dropdown menu labeled "Currency". 3. A text input field labeled "Amount to withdraw". 4. A text input field labeled "FXGiants Password". Below these fields is a blue button labeled "Withdraw".

## C. Neteller

- 1 Select your MT4 account.
- 2 Select the currency you wish to withdraw in.
- 3 Select the amount of funds you wish to withdraw.
- 4 Type your account password.



1) Account to withdraw

2) Currency

3) Amount to withdraw

4) FXGiants Password

Withdraw

### D. Credit card

- 1) Select account you wish to withdraw from.
- 2) Select the currency you wish to withdraw.
- 3) Select the amount of funds you wish to withdraw.
- 4) Type your account password.

VISA MasterCard Instant processing

1) 19084733 MT4 (EUR 0.00)

2) GBP

3) Amount to withdraw

4) FXGiants Password

Withdraw

## E. Bitwallet

- 1 Select the MT4 account you wish to withdraw from.
- 2 Select the currency you wish to withdraw.
- 3 Select the amount of funds you wish to withdraw.
- 4 Type your account password.

The screenshot shows the Bitwallet withdrawal interface. At the top left is the Bitwallet logo and the text "Instant processing". Below this are four input fields, each with a numbered callout (1-4) pointing to it from the left. Callout 1 points to a dropdown menu showing "19084733 MT4 (EUR 0.00)". Callout 2 points to a dropdown menu showing "GBP". Callout 3 points to a text input field labeled "Amount to withdraw". Callout 4 points to a text input field labeled "FXGiants Password" with an eye icon for toggling visibility. At the bottom of the form is a blue button labeled "Withdraw".

## 3. Internal Transfer

In order to transfer funds between trading accounts:

- 1 Select account to transfer from.
- 2 Select account to transfer to.
- 3 Add the amount you wish to transfer.
- 4 You will receive a notification email once the transfer is complete.

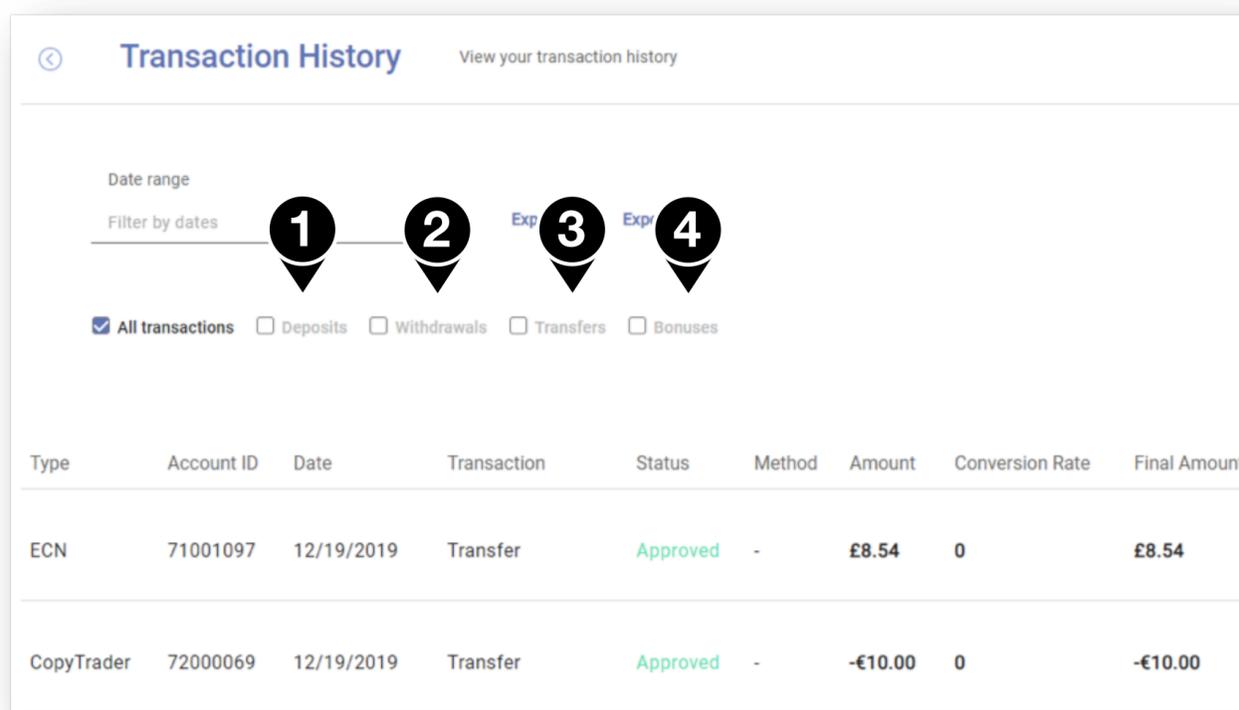
The screenshot shows the "Internal Transfer" form within a "Finances" section. The "Internal Transfer" tab is selected, with other tabs being "Deposit", "Withdraw", and "Transaction History". Below the tabs is a header for "Internal Transfer" with a subtitle "Move money between your trading accounts". There are three input fields, each with a numbered callout (1-3) pointing to it from the left. Callout 1 points to a dropdown menu labeled "Transfer from". Callout 2 points to a dropdown menu labeled "Transfer to". Callout 3 points to a text input field labeled "Amount". At the bottom of the form is a blue button labeled "Confirm Transfer".

## 4. Transaction history

You can view your transaction history by filtering the transactions based on:

- 1 Deposits
- 2 Withdrawals
- 3 Internal transfers
- 4 Bonuses received

You can also filter the transactions based on a specific range of dates.



## Tools

Through the Tools section, you may choose the VPS tool. This is a remote computer that FXGiants makes available to all its clients. You can benefit from ready-made and configured virtual terminal, optimal connection speed, ability to run orders with minimum delay as well as ability to perform automated trading round-the-clock.

**To apply for VPS:**

- 1 Choose between the three available schemes
  - Low-10
  - Medium-20
  - High-30

- 2 Accept charges.
- 3 Explore the Select the “Create” button.

The screenshot shows a mobile application interface for 'Apply for VPS'. At the top left is a back arrow icon. The title 'Apply for VPS' is centered at the top. Below the title, there are three numbered callouts: 1. A dropdown menu labeled 'Choose Scheme'. 2. A checkbox labeled 'Accept charges'. 3. A blue button labeled 'Create'.

## IB Assignment

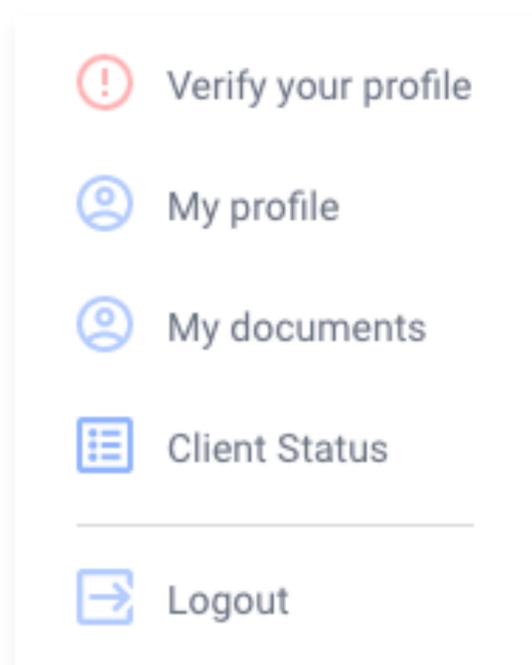
- 1 Select your preferred MT4 Account from the drop-down menu.
- 2 Then fill in the IB account number you want your selected MT4 account assigned to.
- 3 Click on ‘transfer’ to have your IB assignment request sent for evaluation.

The screenshot shows a mobile application interface for 'IB Assignment'. At the top left is the 'FXGIANTS' logo. To its right are navigation tabs: 'Accounts', 'Finances', 'Tools', and 'Deposit'. Below the navigation is a grey header area with the text 'IB Assignment'. Below the header is a mobile application interface for 'IB Assignment'. At the top left is a back arrow icon. The title 'IB Assignment' is centered at the top. Below the title, there are three numbered callouts: 1. A dropdown menu containing the value '19084818'. 2. A text input field labeled 'IB Account'. 3. A blue button labeled 'Transfer'.

## My Account (Click on your Name)

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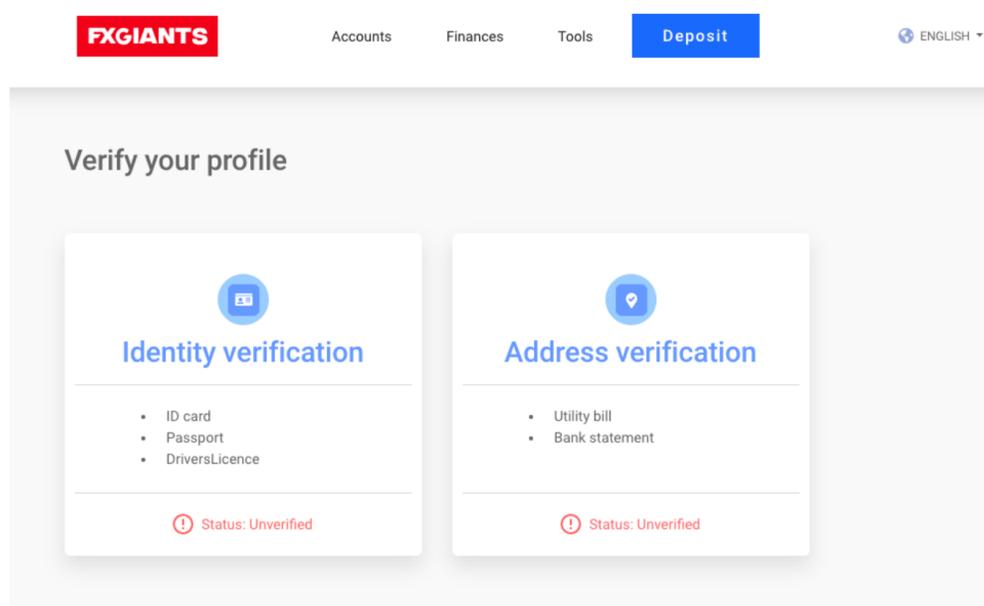
You can view and update your personal details by clicking on the drop-down menu below your name (top right corner).



## Verify your profile

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In order to verify your profile, you need to provide both ID verification and address verification.



To verify your identity, you can submit one of the below documents (the maximum size for the documents is 20MB):

**1** ID card (both sides), or

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**2** Driver's licence, or

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**3** Passport

Identity verification Status: Unverified

Please choose the type of Identity document

**1** ID Card  Driving License  Passport

**2** Add front side or drag file here

**3** Add back side or drag file here

Max size: 20MB

Submit documents

To verify your address, you can submit one of the below documents (the maximum size for the documents is 20MB):

**1** Bank statement, or

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**2** Utility bill

Address verification Status: Unverified

Address Verification document

**1** Bank Statement  Utility Bill

**2** Bank Statement or drag file here

Max size: 20MB

Submit documents

Once your profile is verified, you will receive a confirmation email.

# My Profile

---

You can update your personal details through this page by clicking the edit icon, and then “Save”.

### Profile

Email 

---

Current Password 

---

Phone 

---

Country of residence 

---

Postcode

---

Street

---

Street Number

---

County/State

---

Town/City

---

 Find a different address

---

Password 

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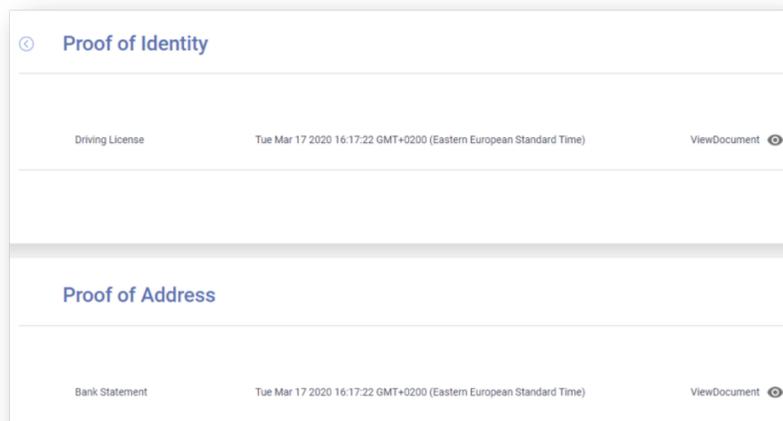
 [Cancel](#)

**Note:** In case you update your address, you will need to submit updated Proof of Address (POR) documents corresponding to the updated address.

## My Documents

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You can view the uploaded and approved documents by clicking “View document”.



## Client Status

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By clicking on Client Status, you can see the status of your trading account as well as the status of the verification process for both Proof of Identification (POI) and Proof of Address (POR) prerequisites.

Your Client status will show as **Activated** once your trading account has been activated.

A trading account is activated once Proof of Identification and Proof of Address have been verified.

